

Information



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THE **RUTLAND** HOTEL
- & Luxury Apartments -

DEAR GUEST

Welcome to The Rutland Hotel and serviced luxury apartments.

Each of our twelve beautiful boutique bedrooms and our stunning serviced apartments have been individually styled with your comfort in mind, so sit back, unwind, and let us take care of all the details.

KYLOE
RESTAURANT & GRILL

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RESTAURANT
& GRILL

Dine in the award winning Kyloe Restaurant & Grill against the stunning backdrop of Edinburgh Castle, where our brasserie style menu consists of the freshest, local, seasonal produce available. With our absolute focus on working with the best beef suppliers in Scotland we believe we serve the best steak in Edinburgh.

Kyloe is open from 12pm to 10.30pm seven days a week. As a hotel resident you also benefit from a 20% discount on food when dining from the á la carte menu. Please contact reception if you would like to book a table. Booking is always advisable as the restaurant is very popular.



THE
HUXLEY

The Huxley is the social centre of the building, and one of the best places to kick back and relax in the city. We have a superb selection of eclectic beers, delicious wines & stunning cocktails just begging to be paired with all manner of food stuffs. Here you will find what we (modestly) believe to be the best burgers and hotdogs available in the capital, together with a host of classic dishes served with a modern hand.

Breakfast is served every day from 8am to 11am in the Huxley Bar.

Our all-day menu is served from 12pm until 10.30pm seven days a week.



HEADS AND
TALES

Our late-night gin emporium in the basement is tucked away discreetly down the stairs on Shandwick place where you'll find over 90 different expressions of gin and our forward thinking and innovative cocktail list. To go alongside this amazing array of drinks we offer some incredible oriental small plates including Dim sum and Bao buns.

Open Tuesday to Sunday from 5pm till late.

As a hotel guest you are entitled to 20% of food in all of the venues in the property.

Should you require assistance of any kind during your stay please do not hesitate to speak with any member of my team and they will be delighted to assist you.

MIKE LEWIS GENERAL MANAGER

FIRE SAFETY



In the unlikely event of a fire at please follow the guidelines below as recommended.

- 1 Upon hearing the alarm, try to remain calm.
- 2 Before opening any doors try to ascertain where the fire may be coming from. Do not open a door that has excessive heat behind it.
- 3 If the corridor outside your apartment/room is filled with smoke, or if the exit corridor is filled with smoke, do not attempt to go through it, return to your apartment/room. Do NOT break the window – you may need it closed to stop smoke coming in. If you're unable to get out of your apartment/room call reception immediately (0131 229 3402) to inform them. Thoroughly soak large towels in water and use them to cover the gap at the bottom of the door to stop smoke from entering the apartment.
- 4 If you can get out of your apartment/room you should leave as quickly as possible, do not stop to collect your possessions.
- 5 As you move try to stay close to the floor to avoid smoke.
- 6 The muster point is the car park of the Waldorf Astoria (the red stone building on Rutland Street). Please wait here until advised by a Fire Marshall that it is safe to return to the building.

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- **Please inform reception on departure of any mini bar drinks & snacks you have consumed during your stay.**

KEYS



You have been given one white room key, one keyring with apartment number and one black fob if you are staying in one of the 12 rooms in the hotel.

Should you misplace your keys please let reception know as soon as possible and you will be provided with a replacement. Please note that a charge of £10.00 will be applied for unreturned keys, fobs and keyrings.

CHECKING OUT



Check out is at 11am. We will be happy to hold your bags for you until you are ready to leave the city. Please let reception know if you would like to arrange a late check out and we will do our best to accommodate you, subject to availability, at a cost of £20 per hour up until 1pm. Please ensure that you return your keys to reception upon check out.

IN-ROOM REFRESHMENTS



Inside your apartment you will find a selection of teas, coffee and hot chocolate; please enjoy these with our compliments. Please refer to the instructions for the Nespresso Machine. The coffee pods are also provided with our compliments. Fresh milk can be found in the fridge and there are complimentary bottles of mineral water beside the bed. Should you require top ups of these items at any point please contact reception.

The mini-bar price list can be found at the end of this guide. If you would prefer something different, please contact reception who will be happy to recommend a suitable alternative.

TECHNICAL INFORMATION



Sound and vision



All the apartments are equipped with Panasonic wide screen LCD TV's, with a selection of digital free to view channels.

Please ensure that you take good care of all electronic equipment within your apartment – damaged or missing items will be charged at the current retail cost. Should you experience any difficulties with using these devices then please contact reception.

Wireless internet



There is complimentary Wi-Fi access available throughout your apartment. Log-in information can be found on the white frame by the fireplace and is unique to your apartment. If you need any further assistance, please do let reception know.

For Hotel Rooms – the network is RUTLAND Hotel & Venues, an online form will be prompted which will give you free access upon completion.

Electronic safe



In accordance with the Hotel Proprietors Act 1956, The Rutland Hotel is not responsible for any valuables left unattended. Please use the safe provided inside your bedroom cupboard to deposit any valuables.

Please refer to the instructions that accompany your safe for use. If you have any larger items, please contact reception to arrange alternative secure storage.



TRANSPORT



Edinburgh has a fantastic bus service please let us know if you require any information regarding times/bus stops etc.

There is a taxi rank outside the hotel entrance however we can also book you taxis to and from the hotel in advance if required.

We are situated close to 2 main railway stations (Waverly Station and Haymarket Station). Glasgow can be reached within 45 mins. Or if you fancy a trip to the beach, South Queensferry and North Berwick can be reached within 30mins.

Tram information is available from reception.

LITTLE ONES



Babies and children are very welcome at The Rutland Hotel and we have travel cots.

If you require a babysitter during your stay, we can arrange this for you with Super Mums, one of the top agencies in Edinburgh. All of their staff are fully vetted and wear ID cards. You can also contact them directly on 0131 225 1744.

MEDICAL ATTENTION



If you are unwell during your stay we can arrange a dental/doctor appointment for you. We have qualified First Aiders on shift at all times however should you require emergency treatment there are two hospitals in the Edinburgh area, please contact reception and we can assist you.

HOUSEKEEPING



Your room/apartment will be serviced daily. Should you require your room/apartment cleaned by a specific time please notify reception and we will endeavour to accommodate. Additional pillows, duvets and linen and toiletries are available upon request.

LAUNDRY & CLEANING



If you require a dry cleaning or laundry service, please fill out the card in the drawer in the wardrobe. Please deliver this to reception using the laundry bag provided. For same day cleaning this must be done by 8.30am. As we outsource this service it is available Monday-Friday only. Should you require cleaning at the weekend we will endeavour to find you an alternative service.

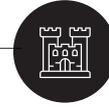
Forgot something? We've got it. And if not, we'll get it!

Sometimes it just happens – but fear not, we have the following available in house:

DENTAL KITS SEWING KITS SHAVING KITS

And if we don't have it we'll do everything in our power to get it for you – You need only ask!

OUT & ABOUT



Edinburgh is a world class city with way more than her fair share of history and offers the very best in culture, food, architecture and entertainment. 'The Festival City' has become home to a myriad of cocktail bars, boutiques and exquisite eateries to suit all tastes and budgets. We have collated a few of our favourite places to visit in our hometown that we think you may like too. We will be delighted to offer you directions and transport information or to make reservations for any of the attractions listed below.

Good grub



The Queens Arms	49 Frederick St.	0131 225 1045
Bon Vivant	55 Thistle Street	0131 225 3275
The Cambridge	20 Young St.	0131 226 2120
The West Rooms	3 Melville Place	0131 629 9868

Special occasions



Ondine	2 George IV Bridge	0131 226 1888
Martin Wishart	54 The Shore	0131 553 3557
21212	3 Royal Terrace	0131 523 1030
Castle Terrace	33-35 Castle Terrace	0131 229 1222
Wedgwood	267 Canongate	0131 558 8737

Cocktails



Heads & Tales	1A Rutland Street	0131 656 2811
Element	110-114 Rose Street	0131 225 3297
Badger & Co	32 Castle Street	0131 226 5430
Bramble	16a Queens Street	0131 226 6343
99 Hanover St	99 Hanover Street	0131 225 0911
Tigerlily	125 George Street	0131 225 5005

Shopping - department stores



Harvey Nichol	30-34 St Andrew Square	0131 524 8388
Jenners	48 Princes Street	0844 800 3725
John Lewis	St James Centre	0131 556 9121

Princes and George Street have a great selection of branded clothing and home ware stores. You will also find a variety of small, independent boutiques on William Street (West End), Victoria Street (Old Town) and Stockbridge (New Town).

continued



Theatres



Traverse	10 Cambridge Street	0131 228 1404
The Royal Lyceum	30B Grindlay Street	0131 248 4848
Festival City Thea.	13/29 Nicolson Street	0131 662 1112
The Playhouse	18-22 Greenside Place	0131 524 3333
The Usher Hall	Lothian Road	0131 228 1155

Galleries



National Galleries of Scotland 0131 624 6200

The National Galleries of Scotland comprise:

Scottish National Gallery of Modern Art Dean Gallery	75 Belford Road
Scottish National Portrait Gallery	75 Belford Road
Royal Scottish Academy	1 Queen Street
National Gallery of Scotland	The Mound
	The Mound

Fruit Market Gallery	45 Market Street	0131 225 2383
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Please do not hesitate to contact the hotel reception if you have any further questions or queries and we will try our utmost to assure you have a fantastic stay with us.

T: 0131 229 3402 (option 1)
E: info@therutlandhotel.com

Kind Regards,

The Rutland Team.

Mini bar



Santa Luz Sauvignon Blanc	£14.00	Famous Grouse 50ml	£5.50
Angus the Bull red Wine	£22.00	Edinburgh Gin 50ml	£7.95
Diet Coke can 330ml	£2.50	Edinburgh Raspberry Liqueur 50ml	£7.50
Coca Cola can 330ml	£2.50	Fever Tree Tonic	£2.25
Irn Bru can 330ml	£2.50	Fever Tree Tonic Light	£2.25
San Pellegrino Lemon 330ml	£2.75	Crisps	£1.00
Canned Beer 330ml	£5.50	Tunnocks Tea Cake	£1.00
Absolut Vodka 50ml	£6.50	Tunnocks Caramel Log	£1.00
Bacardi Rum 50ml	£5.50		

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1-3 Rutland Street
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